

**Withdrawal Data  
Excluding Dual Enrollment Sections**

**On-Line Sections**

|                  | Withdrew from Course | Change in % of Students<br>Withdrawing from<br>Previous Year |
|------------------|----------------------|--|
| <b>Term</b>      |                      |  |
| <b>Fall 2018</b> | 9.94%                | .  |
| <b>Fall 2019</b> | 10.32%               | 0.38%  |
| <b>Fall 2020</b> | 9.70%                | -0.62%   |
| <b>Fall 2021</b> | 10.84%               | 1.14%  |
| <b>Fall 2022</b> | 10.10%               | -0.74%   |

**Withdrawal Data  
Excluding Dual Enrollment Sections**

**On-Line Sections**

|                  | Withdrew from Course | Change in % of Students<br>Withdrawing - 3<br>Years |
|------------------|----------------------|---|
| <b>Term</b>      |                      |   |
| <b>Fall 2018</b> | 9.94%                | .   |
| <b>Fall 2019</b> | 10.32%               | .   |
| <b>Fall 2020</b> | 9.70%                | -0.24%  |
| <b>Fall 2021</b> | 10.84%               | 0.51%   |
| <b>Fall 2022</b> | 10.10%               | 0.40%   |

**Withdrawal Data**  
**Excluding Dual Enrollment Sections**

**Face-to-Face Sections**

|                  | Withdrew from Course | Change in % of Students<br>Withdrawing from<br>Previous Year |
|------------------|----------------------|--|
| <b>Term</b>      |                      |  |
| <b>Fall 2018</b> | 6.85%                | .  |
| <b>Fall 2019</b> | 6.03%                | -0.82%   |
| <b>Fall 2020</b> | 5.81%                | -0.21%   |
| <b>Fall 2021</b> | 7.36%                | 1.55%  |
| <b>Fall 2022</b> | 7.54%                | 0.17%  |

**Withdrawal Data**  
**Excluding Dual Enrollment Sections**

**Face-to-Face Sections**

|                  | Withdrew from Course | Change in % of Students<br>Withdrawing - 3<br>Years |
|------------------|----------------------|---|
| <b>Term</b>      |                      |   |
| <b>Fall 2018</b> | 6.85%                | .   |
| <b>Fall 2019</b> | 6.03%                | .   |
| <b>Fall 2020</b> | 5.81%                | -1.04%  |
| <b>Fall 2021</b> | 7.36%                | 1.33%   |
| <b>Fall 2022</b> | 7.54%                | 1.73%   |

**Withdrawal Data**  
**Excluding Dual Enrollment Sections**

**Total - All Sections**

|                  | Withdrew from Course | Change in % of Students<br>Withdrawing from<br>Previous Year |
|------------------|----------------------|--|
| <b>Term</b>      |                      |  |
| <b>Fall 2018</b> | 7.99%                | .  |
| <b>Fall 2019</b> | 7.69%                | -0.29%   |
| <b>Fall 2020</b> | 9.00%                | 1.30%  |
| <b>Fall 2021</b> | 9.05%                | 0.05%  |
| <b>Fall 2022</b> | 8.77%                | -0.27%   |

**Withdrawal Data**  
**Excluding Dual Enrollment Sections**

**Total - All Sections**

|                  | Withdrew from Course | Change in % of Students<br>Withdrawing - 3<br>Years |
|------------------|----------------------|---|
| <b>Term</b>      |                      |   |
| <b>Fall 2018</b> | 7.99%                | .   |
| <b>Fall 2019</b> | 7.69%                | .   |
| <b>Fall 2020</b> | 9.00%                | 1.00%   |
| <b>Fall 2021</b> | 9.05%                | 1.35%   |
| <b>Fall 2022</b> | 8.77%                | -0.22%  |

|  |   |
|--|---|
| <b>Achievement Metric</b>                | Course Withdrawals  |
| <b>Rationale for inclusion</b>           | NRCC has found that students often fail to succeed because rather than working through problems they are having in a course, they choose to withdraw. Indeed, some hypothesize that withdrawal behaviors can generalize into more frequent patterns of 'quitting' in any number of circumstances in which students may experience difficulty.   |
| <b>Data</b>                              | Fall term   |
| <b>Targets/Thresholds for action</b>     | <p>The threshold for action for course withdrawals is an increase of 3 or more percentage points from year-to-year or an increase of 5 or more percentage points over three years.</p> <p><b>On-Line sections</b></p> <ul style="list-style-type: none"> <li>• <u>year-to-year change</u> <ul style="list-style-type: none"> <li>○ -0.74% – threshold not triggered</li> </ul> </li> <li>• <u>change over 3 years (FA20-FA22)</u> <ul style="list-style-type: none"> <li>○ +0.40% – threshold not triggered</li> </ul> </li> </ul> <p><b>Face-to-Face sections</b></p> <ul style="list-style-type: none"> <li>• <u>year-to-year change</u> <ul style="list-style-type: none"> <li>○ +0.17% – threshold not triggered</li> </ul> </li> <li>• <u>change over 3 years (FA20-FA22)</u> <ul style="list-style-type: none"> <li>○ +1.73% – threshold not triggered</li> </ul> </li> </ul> <p><b>All sections</b></p> <ul style="list-style-type: none"> <li>• <u>year-to-year change</u> <ul style="list-style-type: none"> <li>○ -0.27% – threshold not triggered</li> </ul> </li> <li>• <u>change over 3 years (FA20-FA22)</u> <ul style="list-style-type: none"> <li>○ -0.22% – threshold not triggered</li> </ul> </li> </ul> |
| <b>Steps taken if triggers activated</b> |   |